



# **citation**

**Spring 2003**

**Volume 28  
Issue 1**

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**President's Message**

Libraries of all kinds are finding themselves facing new and different challenges these days—cuts in funding and/or space allocation, the proliferation of e-journals, subscription service bankruptcy, freedom of information issues, etc. One of our biggest challenges is counteracting the pervasive assumption of non-librarians that print collections are no longer necessary because everything can be found on the Internet.

As medical librarians, each of us needs to be more proactive in educating our users and our administrations as to the continued importance of libraries in the process of information seeking. I found it very interesting watching a Channel 2 TV news story last night about the discontent of a Boise State University student studying at their Canyon County campus. He was unhappy that their "library" consisted only of a few computers and one or two shelves of reference volumes. His opinion was that BSU's decision not to place an academic library on the Canyon County campus put those students at a distinct disadvantage. Sure, he could request books and materials from the Boise campus and wait a day or two to receive them via courier, or he could travel the 18 miles to Boise to use the main campus library if he had the time and transportation. However, he felt there was no substitute for being able to conveniently walk into a library and browse through books or

**journals to find the in-depth information he needed. He did state he does have the option to order books from the BSU electronic catalog and wait a day or two for them to arrive, only, in some cases, to find that the materials do not contain the facts he needs. He also stated he has already explored the Internet and found it was not the total answer to his research needs. His main point was that he understood BSU's desire not to duplicate an expensive print collection, but he felt that students were put at a definite disadvantage in not having access to a full service library on the campus where they were studying. I wondered whether he was not fully aware of the array of electronic resources available through BSU, or if possibly electronic resources do not fit his learning style.**

**"Providing an electronic library is our answer to try and supplement the education they're getting in classes," said Dennis Griffin, an official with the BSU Nampa campus. "It's the best we can do at this point."**

**I have made some similar decisions as BSU regarding print vs. electronic library resources for the far-flung St. Luke's system, and until I heard this young man's opinion, I thought I was being both progressive and fiscally conservative in centralizing our library in Boise. However, his position did make me think...am I too wrapped up in viewing electronic resources as the answer to information access and sharing? Do I have an obligation to at least consider providing equal information resource access (including print) on a real-time basis to all of our patrons no matter where they may be located? Should we be even more proactive in educating St. Luke's system users as to what is available to them so that they can make full use of the electronic resources? I certainly don't have all the answers, but the subject is definitely food for thought.**

**What all of this brings to mind is that our IHIA organization should be a forum to discuss many of these challenges, issues and questions that face all of us. We can and should support each other when a member is faced with a particular problem or issue. IHIA, as an organization, should also assist each of us in looking at a broader picture through networking, discussion and continuing education--- particularly when it is so easy to get bogged down in the focused, day-to-day pressures of serving our customers. I encourage each of you to participate in IHIA activities whenever possible, and to bring your ideas, suggestions and opinions to the Spring meeting in May.**

**Pam Spickelmier  
IHIA President**



## **IHIA Spring CE Program & Meeting Agenda**

I am very pleased to announce that Susan Barnes, Network Librarian for Resource Sharing at the National Network/Library of Medicine, Pacific Northwest Region has agreed to come to the IHIA Spring meeting scheduled for Friday, May 9<sup>th</sup> to present two CE sessions. The first will be a program on Linkout, and the second will be a PubMed update. The Spring meeting will be held at St. Alphonsus Regional Medical Center at 1055 N. Curtis Road in Boise. St. Al's has graciously scheduled one of their computer labs for the CE sessions, and we will be able to have lunch on their campus as well. The training room for class, is just behind the hospital on the Emerald side of their campus. Please park behind the tall North Tower--that's the building where the meeting/food room is located. We will travel from there to the training room.

## **A G E N D A**

- 9:30 a.m.**                    **Welcome & Breakfast Buffet – St. Alphonsus North Tower**
- 10:00 a.m.**                    **Basics of Linkout – St. Alphonsus Training Facility**  
**Susan Barnes, Network Librarian Resource Sharing**  
**NN/LM, PNR, Seattle, Washington**
- 12:00 p.m.**                    **Lunch – Hosted by Idaho Health Information Association**
- 1:00 p.m.**                    **PubMed Update**  
**Susan Barnes, Network Librarian Resource Sharing**  
**NN/LM, PNR, Seattle, Washington**
- 2:30 p.m.**                    **IHIA Business Meeting**  
**Pam Spickelmier, President**  
**St. Luke's Regional Medical Center, Boise, Idaho**  
Treasurer's Report  
Old Business – Bylaws Revisions  
New Business  
Library Updates
- 4:00 p.m.**                    **Adjourn**

## Individual & Library Updates

### *St. Alphonsus Regional Medical Center Boise, Idaho*



It was a usual day in the Kissler Family Health Sciences Library until one of our patrons asked if he could speak with me privately. "The guy next to me is searching how to build a bomb," he said. He then asked, do you want me to call Security? Remain calm, remain calm I was repeating to myself. Yes call Security and ask them to come to the workroom. I'll call Information Technology. IT accessed the patron's PC observing as the patron continued to search bomb information and how to break into vending machines.

I had notified Dot who was working at the front desk. She continued working as if nothing were going on.

Two of our Security officers arrived in the workroom, gathered the pertinent information, then phoned the Boise Police. An officer arrived within 5-10 minutes and the officer and a security guard escorted the patron and his companion into my office for questioning. The patron had been in the emergency department the night before and was waiting for his grandmother to pick him up, so he decided to come to the library! They were escorted off the property and the library returned to normal activity . . . we were a little shaken, and very thankful for our security officers and the Boise police officer's assistance.

Sandra Hight



### *Magic Valley Regional Medical Center Twin Falls, Idaho*

We're "in limbo" -- no word on moving the library, & no decision made by me about my retirement. The hospital is hiring a design-build firm to create a master plan, & everything seems to be on hold until they get it all figured out. Then, of course, the divine/Faxon/RoweCom mess is a constant worry. I'm liking the EBSCO & OVID electronic journals packages & MD Consult.

Nola Higley

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*Mercy Medical Center  
Nampa, Idaho*



Mercy is heavily involved with HIPAA training of all employees. The program is on our e-learning intranet program. Everyone must be certified by March 31st. Patient care employees and physicians are also heavily involved with the new Meditech patient information program. I have been very busy with library and other Education duties. I am looking forward to Spring, although not too excited about the prospect of mowing the lawn again.

Jan Walters

*Kootenai Medical Center  
Coeur d' Alene, Idaho*



We have received word that our NNLM outreach proposal " Computer health literacy for seniors in northern Idaho" has been funded for \$34,420. The 18 month project will attempt to measure the health and computer literacy levels of our senior community so that we can be sure the collection we are developing in the DeArmond library actually meets the needs of our primary patron group. We will also work with the hospital patient education team to make sure that our discharge instructions are written at the right reading level. We are designing a "senior friendly" page for the KMC website, and will be promoting MedlinePlus and the DeArmond library to the senior community. Beth Hill MLS AHIP will be the primary investigator, with Jim Makovec RN helping with the webpage and computer training.

Marcy Horner has been appointed to the MLA's Health Literacy TaskForce, and will be working with Neil Rambo and others to help define the role of medical librarians in improving the health literacy of our nation. She was also asked to be part of the NNLM team to review the RML contract for the SE/Atlantic region in Baltimore. She agreed before the area was hit with the storm of the century!!

Joan Hust is continuing her "Way Outreach" library efforts with a trip in February to Guatemala, followed by a trip to China in March. We're sure she will manage to setup libraries wherever she goes. She also continues to speak to local community groups about the value of the consumer library. We saw over 7600 patrons last year and loaned over 8500 items! Joan has received her AHIP certification from the Medical Library Association. She also has a new long-sleeved t-shirt available for sale with funds benefiting library development. Please contact Joan directly for information on this worthwhile project.

Each year the MLA gives a variety of awards to individuals in recognition of the valuable contributions they have made to the health sciences library profession. MLA's professional recognition program rewards the best and the brightest in our field. Beth Hill

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has been awarded the EBSCO/MLA scholarship to attend the annual meeting in San Diego and present a poster session about our consumer health library and community outreach.

Jim Makovec is splitting between the consumer health library and the medical library here at Kootenai. Jim is a retired nurse from the United States Air Force medical service.

We have completed our conversion to the Endeavor catalog system along with most of the libraries in North Idaho and Eastern Washington. You can find us on the web at <http://cin.wash-id.net>. Lynn Hauer, Lisa Thompson and Denice Wise have all worked hard and long at cleaning up our database, and making our collection available to more consumers.

Marcy Horner & Joan Hust



*St. Joseph's Regional Medical Center  
Lewiston, Idaho*

I can report that I am enjoying my job as the Medical Librarian at SJRMC. The hospital has provided me with a new, attractive workstation that is a pleasure to use. For the past couple years, the Medical Library at SJRMC has had a subscription to MD Consult, but recently our library committee voted not to renew our subscription to that service. We currently have a trial subscription to UpToDate, and I anticipate that we will vote to purchase a subscription to this clinical resource instead in the spring.

Earlier this month I attended a training session regarding the EBSCO database now available from the Idaho State Library. It can be found at [www.LILI.com](http://www.LILI.com). It has many wonderful full text resources available, including nursing journals, biomed journals, consumer health, etc. I would recommend the EBSCO training to other librarians. For more information about this service, I would recommend contacting Charlotte Fowles, the new web resources Librarian at the ISL.

Marilyn W Irvine

*Eastern Idaho Regional Medical Center  
Idaho Falls, Idaho*



EIRMC NOTICES CHANGES IN USEAGE

The Medical Library at Eastern Idaho RMC tracks several statistics of library use and reports them annually to the library committee. The library committee monitors trends in library use and tries to match resources to identified needs. With the addition of the full

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text database MDCONSULT to our library in 2002 we started counting “printouts” as a category for the first time, along with photocopies and interlibrary loans. In 2002 we borrowed 1432 articles, we filled requests for interlibrary loans with 690 articles and we printed out full text of 889 articles. We photocopied 8108 articles from our collection for our staff. Online access made a difference in our interlibrary loan activity.

Another trend we are seeing is the huge increase in end-user searching. The number of librarian performed Medline database searches is dropping from a high of 1028 in 1999 to just 746 in 2002. Does the work-load seem lighter? Not in my opinion. The library mediated searches are more complex. We also have additional document requests from LOANSOME Doc users. To try and match resources with use, the library committee made the decision to limit ILL requests to staff only. We will no longer accept lists of journal articles from local attorneys. There is a nice option for unaffiliated users to order journals online from our web site. They can select the article, then a popup window from Infotrieve opens on our webpage <http://www.eirmc.com> They can order full text with a credit card and receive a pdf copy right away.

UPDATE ON JOURNAL SUBSCRIPTIONS DISASTER- Library Enron?

Faxon/RoweCom has filed for bankruptcy and the parent company divine Inc. is considering bankruptcy. EBSCO is still negotiating with them for a sale that does not include their liabilities. There is consortium of STM publishers that make up about 1/2 of the estimated 80 million that was lost by libraries. As part of this agreement RoweCom (when owned by EBSCO) will receive money from divine Inc, with the stipulation that it be used to fulfill orders with these publishers, at a discounted price, stretching the money as far a possible. With any luck we may receive some of the 113 titles ordered for 2003. Of our list of 114 titles – one we paid for actually was ordered and paid for by RoweCom, and a few have later renewal dates than 12/02.

Meanwhile, many publishers are “gracing” journals this first quarter as we wait for final word from EBSCO and RoweCom. The library shelves are pretty full with most of the January 2003 issues arriving on time. Our auxiliary has given us \$500.00 to help purchase immediately the paper CINAHL index and some nursing journals. EIRMC staff are sharing extra copies of journals and we are monitoring the listserv on Yahoo for RoweCom customers. We have put together a priority list of journals for renewal and await news of a final sale to EBSCO so we can get back to business as usual. The MLA’s webpage on the issue is well done and has been very helpful in keeping our subscription to JAMA coming.

Kathy Fatkin



*Idaho Health Sciences Library  
Idaho State University  
Pocatello, Idaho*



As many of you know, the Idaho Health Sciences Library has been undergoing staff changes. Kristi Austin, the IHSL Library Assistant, accepted a position as Reference/Special Collections Librarian at the Oboler Library last fall. Her email address has remained the same, but her telephone number is now 282-4073.

Kristi's replacement has not been hired yet, but we will be interviewing candidates the first week in March. A search committee also is reviewing applications for the health sciences librarian position and hopes to hire someone this spring. I will let you know as new people come on board, so you will not be surprised to hear a new voice on the telephone when you call us.

Thank you for your patience with us during this time of short staffing!

Marcia Francis, Director, IHSL



*St. Luke's Regional Medical Center  
Boise, Idaho*

HIPAA compliance, staff downsizing, reorganization of responsibilities, and e-journal access have been major issues on our plates here at St. Luke's over the past six months. The library, along with the St. Luke's organization, underwent staff cutbacks that have affected our operations. The library lost its .25 FTE library clerk position in October 2002. This was the position responsible for a good deal of the re-shelving and photocopying functions in the library. We have actively been seeking a reliable volunteer to perform those services for our patrons, and have finally found someone we think is great for this position and who will get us back on track.

The library staff has also absorbed checkout of all Education manuals and materials for the Boise campus. This responsibility had previously been handled by the Education office staff, but fit in so well with library processes that the integration has been fairly seamless.

We have had more users contacting us for Loansome Doc services, one from as far away as Hawaii. I suspect that people are beginning to "shop" for service and best prices.

Pam Spickelmier

## MEMBERSHIP REMINDER

Idaho Health Information Association membership dues for the 2003 year are now payable. If you have not already done so, please mail your check in the amount of \$20.00 payable to IHIA along with this form to:

**Idaho Health Information Association  
Margaret Davis, IHIA Treasurer  
110 Goodwin Dr.  
Blackfoot, Idaho 83221**

**Name** \_\_\_\_\_

**Facility** \_\_\_\_\_

**Mailing Address** \_\_\_\_\_

\_\_\_\_\_

**City** \_\_\_\_\_ **State** \_\_\_\_\_ **Zip Code** \_\_\_\_\_

**Business Phone** \_\_\_\_\_ **E-mail Address** \_\_\_\_\_

**Fax** \_\_\_\_\_ **New Member?**  **Renewing?**

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*If you would like more information regarding the Idaho Health Information Association or have any questions about membership, meetings, purpose, etc. please contact:*

*Pamela Spickelmier, President  
Dr. Maurice M. Burkholder Health Sciences Library  
St. Luke's Regional Medical Center  
190 E. Bannock  
Boise, Idaho 83712*

*Phone: 208-381-2277  
Fax: 208-381-4317  
E-mail: [spickelp@slrmc.org](mailto:spickelp@slrmc.org)*