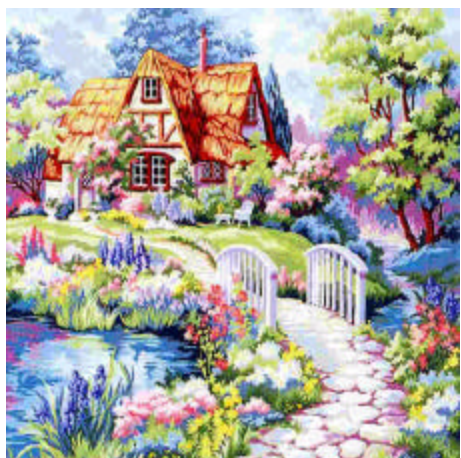


citation



Summer 2003 Volume 28, Issue #2

Table of Contents

- 1 *President's Message*
- 1 *Spring Meeting Minutes & Treasurer's Report*
- 1 *IHIA Fall CE Program & Meeting Agenda*
- 1 *Individual & Library Updates*
- 1 *Professional Development Fund Application*
- 1 *Membership List and Dues Payment Form*
- 1 *Lois A. Colaiani Award Nominations*

President's Message

I hope all IHIA members and interested parties will consider attending the IHIA meeting in Sun Valley this Fall. Please mark your calendars for October 7-8th. An excellent program has been lined up – from learning about the possibilities of Intranets and the Internet to the features of the new DOCLINE system—there should be something for everyone. If any of you would like financial support to attend the meeting, please complete the Professional Development Fund Application at the back of the newsletter and submit it to Margaret Davis, IHIA Treasurer.

This will be the last newsletter published under my watch as IHIA President, and I want to thank each of you for your support and contributions to the newsletter over the past two years. Your help is vital to making the newsletter an interesting and useful communication tool for IHIA members. With as large and diverse as our state is, we can't always interact personally. However, I hope you will continue to use the newsletter to let fellow IHIA members know about new projects you are involved in, what is happening in your library, and what interesting personal tidbits you want to share.

I would also like to sincerely thank Jan Walters from Mercy Medical Center for volunteering to fill the position of Secretary/Treasurer-elect for the organization. I am sure all of us appreciate Jan's willingness to contribute her time and energy to keep the organization strong.

Pam Spickelmier, President

Meeting Minutes

Spring Meeting

Minutes May 9, 2003

The spring meeting of the Idaho Health Information Association was held in Boise, Idaho on May 9, 2003, and was hosted by St. Alphonsus Regional Medical Center. Those attending were Pamela Spickelmier, Amy Claybaugh, Marcia Francis, Nola Higley, Cecelia Sharp, Jan Walters, Gordon Carlson, Jean Stubbs, Kathy Fatkin, Sandra Hight, Therese Borgerding and Margaret Davis.

Minutes of the Fall 2002 meeting were read and approved as read. Margaret reminded those at the meeting that it was time to pay association dues for the 2003 year.

After some discussion, it was decided that the changes/ made by President Pam Spickelmier were acceptable with one revision—that election of officers will take place at the Spring meeting of every odd year (i.e. 2003, 2005, 2007 etc.) instead of the Fall as currently written. Pam Spickelmier will make this change and the final vote on the bylaws revisions will be held at the Fall 2003 meeting in Sun Valley.

Election of Officers—The voting results for IHIA officers resulted in the following:

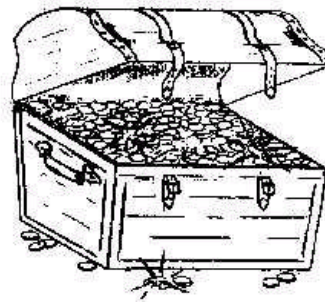
Sandra Hight—President-elect
Dot Dryer—Secretary/Treasurer

Marcia Francis, as current IHIA President-elect, will assume office following the Fall meeting in Sun Valley and Sandra Hight will assume the presidency in the Fall of 2005. Dot Dryer was nominated and voted into the Secretary/Treasurer position in absentia. In the event Dot is unable to accept the position, Kathy Fatkin has volunteered to assume the nomination beginning in October of 2003.

Individual library reports were given.

Susan Barnes from the NN/LM PNR presented an excellent CE program on the new features of PubMed and the intricacies of becoming a Link Out library.

Respectfully submitted,
Margaret Davis, Secretary/Treasurer



Treasurer's Report

May 9, 2003

Balance on hand as of Oct. 9, 2001 \$3,506.82

<u>Deposits</u>	Union Lists	90.00
	Union Lists	285.00
	Dues	80.00
	Dues	180.00
	Dues	40.00
	Dues	120.00
	Dues	100.00
	Dues	20.00

TOTAL DEPOSITS \$ 915.00

<u>Expenditures</u>	Sun Valley Co. (Fall meeting)	\$ 434.68
	Cost to have checks printed	16.75
	Spring meeting	33.00
	Nancy Griffin Retirement	40.00
	St. Joseph's Reg. Med. Ctr.	\$ 451.02
	(working with Wells Fargo for explanation/resolution)	
	Pamela Spickelmier (speaker gifts 10/16/02)	9.72
	State Tax Commission	18.75
	Spring meeting 2003	135.15

TOTAL EXPENDITURES \$ 1,139.07

BALANCE ON HAND \$ 3,282.75

Margaret Davis, Secretary/Treasurer

IHIA Fall CE Program and Meeting Agenda—October 6-7, 2003 **Sun Valley, Idaho**

Monday, 10/6/03

- 1:00-3:30 p.m. CE Program
“Intranet/Internet....The Possibilities”
Presented by Cathy Claybaugh, M.Ed., “Wired Librarian”
North Junior High School, Boise, Idaho
- 6:30-8:30 p.m. No Host Dinner Social—Location to be Announced

Tuesday, 10/7/03

- 8:00-8:30 a.m. Continental Breakfast – Sponsored by Idaho Health Information Assn.
8:30-10:15 a.m. IHIA Business Meeting
10:15-10:30 a.m. Break—Sponsored by the Idaho Health Information Association
10:30-Noon CE Program
“The New DOCLINE”
Presented by Susan J. Barnes, Network Librarian, Resource Sharing
NN/LM PNR, Health Sciences Library
University of Washington, Seattle, WA

Individual Library Reports

From Magic Valley Regional Medical Center—Nola Higley

- Today (7/31) is my "retirement day," and this week we hired a new medical librarian, as a .7 FTE. She is Catherine Poppino. Perhaps you know her. She does consulting for the State Library, teaches workshops for them, & teaches the library science courses at CSI. She will start here Sept. 2. Therefore, I will work PRN through Aug. & into Sept. as long as needed. I'm quite sure they still plan to move the library across the hall. The Radiology director told me the blue prints are ready for remodeling the present library space, beginning in October. If that is the case, I assume they will prepare the library space & move the library in Sept. or early Oct.

From Eastern Idaho RMC--Kathy Fatkin

- After learning how to proceed at the spring IHIA meeting, Eastern Idaho Regional Medical Center Medical Library has attached the local print and online free & PubMed Central holdings to LinkOut. The hospital's library web page has our LinkOut to PubMed for patrons to select.

<http://www.ncbi.nlm.nih.gov/entrez/query.fcgi?holding=ideastlib>

This link is also an icon on the desk top for the end-user station in the library to direct the user to this PubMed URL.

- Update on Faxon/RoweCom/divine subscription problems:
The sale of RoweCom/divine to EBSCO was completed in June, EBSCO was able to put together a large list of publishers accepting the library's bankruptcy claim as payment and our library will be "graced" more than half of the journals we thought would be lost in the bankruptcy. We still have over \$14,000.00 in our unsecured claim and anticipate getting only pennies on the dollar later. We anticipate we will order our full journal list for 2004 with EBSCO. BackMed has been very useful to help us claim duplicate issues to fill our needs.
- Our hospital is getting ready to implement a bar coding system "EMAR" to reduce the possibility of medication errors. All our staff with medication delivery responsibility to patients are involved. The nurses and pharmacists are working closely together to train staff to utilize the system. The medical library was involved in identifying references on medication error reduction and the use of bar coding technology. This is a bibliography of topic from early 2003:

1: *ED Manag* 2003 Mar;15(3):27-9 Use these tools to comply with patient safety goals.

Technology can help you comply with the 2003 National Patient Safety Goals from the Joint Commission on Accreditation of Healthcare Organizations. EDs are beginning to invest in these resources: Bar-coding systems can ensure that patients receive the correct medication. Software can alert physicians when nonstandard doses are ordered. Computerized order entry can give correct doses if you enter the patient's weight.

PMID: 12655894 [PubMed - indexed for MEDLINE]

2: *Ann Pharmacother* 2003 Jan;37(1):87-9 Dispensing error leading to alendronate ingestion. Carriere B, Bailey B, Chabot G, Lebel D. Hopital Sainte-Justine, Montreal, Quebec, Canada. bcarriere9@hotmail.com

OBJECTIVE: To report a case of medication dispensing error by administration of similarly packaged drugs.

PMID: 12503941 [PubMed - indexed for MEDLINE]

3: *Nurs Manage* 2002 Dec;33(12):56, 58-9 Scan your way to a comprehensive electronic medical record. Augment medication administration accuracy and increase documentation efficiency with bar coding technology. Coyle GA, Heinen M. Nursing and Education, Martinsburg VA Medical Center, WV, USA.

As a pioneer of patient safety, the Department of Veterans Affairs continues to develop a variety of computerized tools to reduce medication errors.

PMID: 12488641 [PubMed - indexed for MEDLINE]

4: *Qual Saf Health Care* 2002 Sep;11(3):261-5 Information technology and medication safety: what is the benefit? Kaushal R, Bates DW. Division of General Internal Medicine, Brigham and Women's Hospital, Partners HealthCare System, Harvard Medical School, Boston, MA, USA. rkaushal@partners.org

Medication errors occur frequently and have significant clinical and financial consequences. Several types of information technologies can be used to decrease rates of medication errors.

PMID: 12486992 [PubMed - indexed for MEDLINE]

5: *J Am Med Inform Assoc* 2002 Sep-Oct;9(5):540-53 Improving patient safety by identifying side effects from introducing bar coding in medication administration. Patterson ES, Cook RI, Render ML. Ohio State University, Columbus, Ohio, USA. patterson.150@osu.edu

OBJECTIVE: In addition to providing new capabilities, the introduction of technology in complex, sociotechnical systems, such as health care and aviation, can have unanticipated side effects on technical, social, and

organizational dimensions. To identify potential accidents in the making, the authors looked for side effects from a natural experiment, the implementation of bar code medication administration (BCMA), a technology designed to reduce adverse drug events (ADEs).

PMID: 12223506 [PubMed - indexed for MEDLINE]

6: *Qual Saf Health Care* 2002 Sep;11(3):261-5 *Information technology and medication safety: what is the benefit?* Kaushal R, Bates DW. Division of General Internal Medicine, Brigham and Women's Hospital, Partners HealthCare System, and Harvard Medical School, Boston, MA, USA.

Medication errors occur frequently and have significant clinical and financial consequences. Several types of information technologies can be used to decrease rates of medication errors

PMID: 12205319 [PubMed - as supplied by publisher]

7: *Ann Intern Med* 2002 Jul 16;137(2):110-6 *Unexpected hypoglycemia in a critically ill patient.* Bates DW. Division of General Internal Medicine and Primary Care, Brigham and Women's Hospital, Boston, Massachusetts 02115, USA. dbates@partners.org

Administration of the wrong medication is a serious and understudied problem. Because physicians are not directly involved in the drug administration process, they tend to overlook the possibility of adverse drug events and medication errors in their differential diagnoses of patient illnesses or acute deterioration. This article analyzes the case of a patient with iatrogenic hypoglycemia due to administration of the wrong medication: Insulin instead of heparin was used to flush the patient's arterial line

PMID: 12118966 [PubMed - indexed for MEDLINE]

8: *Health Manag Technol* 2002 May;23(5):38-9 *What works. Putting safety first. West Virginia hospital uses point-of-care bar coding for documented improved safety in administering medications.* Gryskевич R. Weirton Medical Center, Weirton, WV, USA. rgryskевич@weirtonmedical.com

PMID: 12016713 [PubMed - indexed for MEDLINE]

9: *Hosp Health Netw* 2002 Apr;76(4):16 *Medication safety. Bar coding: the forgotten technology.* Scalise D. Publication Types: News

PMID: 11974399 [PubMed - indexed for MEDLINE]

10: *Am J Health Syst Pharm* 2002 Apr 1;59(7):667; discussion 667-8 *Bar coding a must for patient safety.* Tribble DA.

PMID: 11944609 [PubMed - indexed for MEDLINE]

11: *Arch Pediatr Adolesc Med* 2001 Sep;155(9):1002-7 *Comment in: Arch Pediatr Adolesc Med. 2001 Sep;155(9):990-1. How can information technology improve patient safety and reduce medication errors in children's health care?* Kaushal R, Barker KN, Bates DW. Department of Medicine, Brigham and Women's Hospital, 75 Francis St, Boston, MA 02115, USA. rkaushal@partners.org

BACKGROUND: Medication errors are common, costly, and injurious to patients. **OBJECTIVE:** To review the role of information technology in decreasing pediatric medication errors in both inpatient and outpatient settings. **DESIGN:** We performed a literature review of current information technology interventions.

PMID: 11529801 [PubMed - indexed for MEDLINE]



12: *Evid Rep Technol Assess (Summ) 2001;(43):i-x, 1-668 Making health care safer: a critical analysis of patient safety practices.*

OBJECTIVES: *Patient safety has received increased attention in recent years, but mostly with a*

focus on the epidemiology of errors and adverse events, rather than on practices that reduce such events. This project aimed to collect and critically review the existing evidence on practices relevant to improving patient safety. provision of nutrition, with a particular emphasis on early enteral nutrition in critically ill and surgical patients; and Use

PMID: 11510252 [PubMed - indexed for MEDLINE]

13: *Jt Comm J Qual Improv 2001 Aug;27(8):430-6 Promoting patient safety: is technology the solution? Nadzam DM, Macklis RM. Cleveland Clinic Health System (CCHS) Quality Institute, Cleveland Clinic Foundation, Cleveland, USA. nadzamd@ccf.org*

BACKGROUND: *On April 30, 2001, the Cleveland Clinic Foundation and Cleveland Clinic Health System Quality Institute sponsored a 1-day conference focused on technology in patient safety. PATIENT SAFETY-A CALL TO ACTION: Kenneth W. Kizer focused on ten high-priority patient safety strategies identified by the National Quality Forum-including implementing recognized "safe practices", recognizing and dealing with professional misconduct, and supporting efforts to create a nonpunitive environment for health care error reporting*

PMID: 11480204 [PubMed - indexed for MEDLINE]

14: *Jt Comm J Qual Improv 2001 Mar;27(3):123-37 Improving medication safety across a multihospital system. Farbstein K, Clough J. Melior Consulting Group, 166 Lindbergh Ave, Needham, MA 02494-1526, USA. kenfarb@melior.ma.ultranet.com*

BACKGROUND: *The Massachusetts Coalition for the Prevention of Medical Errors and the Institute for Healthcare Improvement have identified 16 best practices to reduce adverse drug events. CareGroup, a network of six hospitals in eastern Massachusetts, multiplied its routine use of these best practices tenfold in the first 18 months of its medication reliability project.*

PMID: 11242719 [PubMed - indexed for MEDLINE]

15: *Health Manag Technol 2001 Feb;22(2):30, 32 Admission to discharge. Tracking a patient's progress using wireless bar coding. Paul N. AUTROS Healthcare Solutions, Toronto. pauln@autros.com*

PMID: 11225334 [PubMed - indexed for MEDLINE]

16: *Hosp Pharm 1990 Jan;25(1):18-22, 28 Detection and prevention of ambulatory care pharmacy dispensing errors. Davis NM. Temple University School of Pharmacy, Philadelphia, PA 19140.*

There have been few studies of errors committed in ambulatory care pharmacies. Errors can be classified as incorrect strength, wrong product, wrong dosage form, wrong quantity, incorrect or omitted labeling (such as directions, patient's name, prescriber's name, auxiliary label, drug name, or strength), dispensing deteriorated drugs, and dispensing in non-childproof containers. Errors can be prevented by possessing and using knowledge, by proper performance and by having good systems in effect to prevent and/or uncover errors.

PMID: 10103695 [PubMed - indexed for MEDLINE]

17: *Am J Health Syst Pharm 1995 Jun 15;52(12):1305-9 Medication-management component of a point-of-care information system. Puckett F. Pharmacy Service, North Colorado Medical Center, Greeley 80631, USA.*

Implementation of and experience with the medication-management component of a point-of-care information system are described.

PMID: 7656117 [PubMed - indexed for MEDLINE]



From Mercy Medical Center—Jan Walters

- So far, the summer has been very busy. My time has been divided between education and library duties, which keeps me hopping. Surprisingly, the library has been very busy this summer. I have seen an increase of patient, patient's families using library services. Happily, the challenges continue. Have a safe summer. See you all at Sun Valley.

From Kissler Family Health Sciences Library /St. Alphonsus RMC—Dot Dreyer

- We are so pleased with the PubMed feature that allows us to LinkOut from PubMed to our electronic databases. Thanks to Therese, we have advanced a giant step in our patrons' eyes. This is such a bonus and time saver.
- The current Kissler Library, this beautiful facility, will disappear by the end of this year. We're already grieving, but probably not as much as we will be when we move to our new, temporary location in the basement. We have boxed up our journal collection from 1990-1996, which is located in the basement, so these will not be available to us until after we move. We have spent many hours in meetings, discussing our new, permanent facility. We should have more specifics by the next issue.
- We purchased UpToDate at the request of our physicians. Those who use it are strong supporters. It was a good decision.
- We plan to purchase a scanner and send article requests by e-mail, PDF, to those libraries that prefer this method. More libraries are sending e-mails to us and, because the copy is so much better and usually quicker, it seems like a good way to go. Any advice from e-mail users would be appreciated. There's always a lot to learn with something new.

From Kootenai Medical Center—Lynn Hauer & Joan Hust

- I completed my first marathon over Memorial day weekend here in Coeur d'Alene. I felt great afterwards and now I'm training for the Marine Corp Marathon in Washington D.C in October. -- Lynn Hauer Clinical Reference/Lan Specialist
- Marcy Horner is starting to work on a PhD degree.
- Lisa Thompson is an expert cataloger on the Kootenai staff. According to Joan Hust, if anyone has questions on how to catalog material, Lisa is an excellent resource.
- Beth Hill, AHIP is also in a PhD program, Joan Hust reported. Beth is hoping to enter an internship at the University of Idaho in the near future.
- Denise Clark is very busy with one son in college and another a senior in high school.
- Jim Makavic is a retired military nurse who works part time at Kootenai, and part time at the North Idaho College Library.

- Joan Hust reports that she has just finished an independent study internet course on alternative/complementary medicine resources. She has joined the Idaho Writer's League and hopes to write articles on herbal topics for local magazines/publications. Joan will be going back to Guatemala and China, and needs any of your recently weeded medical and/or nursing texts for developing library resources in these countries. Please contact Joan if you can help.

From Veteran's Administration Medical Center—Gordon Carlson & Jean Stubbs

- The delivery method-of-choice for our Loansome Doc users is changing to PDF. We expect the trend to continue as more walk-in customers discover PDF. Boise VA Medical Library now has the capability of sending electronic PDF & TIFF articles as well as receiving them. When we eventually replace our microfilm machine, we will consider adding an electronic scanning feature to that too. This is a time-saver for library staff. It's like issuing a command and simply photocopying articles, without paper or stapling or mailing or stamping to send it. Since incoming electronic receipt usually goes directly to patron, there is no mail receipt or forwarding. We chose generic over Ariel, since Ariel numeric addresses can only receive from Ariel customers; and since they did have trouble with loading on networks. One difference between electronic delivery & Fax is that when the Internet slows down, Fax can be a little faster than PDF/TIFF. So, for toe-tapping customers, you may want to recommend a Fax. If they want to get it today, PDF/TIFF is usually fine. We have observed that in many cases, the clarity of copy received by patron is better using electronic delivery than the copies received using FAX delivery. Sometimes it is necessary to divide electronically delivered articles into two or more transmissions (part 1, part 2, etc.) due to mail server limits on the size of files received.

After our first couple of tries, we began to send a copy (Cc) to ourselves for the next dozen or so scans. We had to learn just where to place the original so the copy was right side up and how to adjust the scanner so it only copied one 8 1/2 inch by 11 inch page per scan. One try scanned side-by-side pages and shrunk them to one screen/page in PDF. Extremely tiny and impossible to read!

From St. Luke's Regional Medical Center—Pam Spickelmier

- The Dr. Maurice M. Burkholder Health Sciences Library is in the process of purchasing and installing a scanner along with Adobe Acrobat software which will enable us to send scanned articles as PDF files via e-mail to our patrons and to other libraries. A huge thank you to Marcia Francis for the insights, information and encouragement to move us toward this new service.
- We have recently subscribed to EBSCOHost's Basic Biomedical, CINAHL and Cochrane packages as well as EJS Enhanced, EBSCO's electronic journal service. We are still working out a few bugs, but are very excited about the possibilities these new licenses offer to our patrons.

- Amy Claybaugh returned from the Spring IHIA meeting and using the information in Susan Barnes's presentation on LinkOut, was immediately able to iron out the problems we were having with icons not showing onscreen for the LinkOut journal titles. With that issue ironed out, we are now able to take advantage of LinkOut's functionality.
- In cooperation with the St. Luke's Marketing Department, the Library now offers a newly designed Intranet page which provides links to all St. Luke's system users (i.e. Meridian, Wood River, Gooding, Mtn. Home, Nampa, Fruitland, Twin Falls, etc.) who desire access to PubMed, EBSCOHost, Micromedex and MDConsult resources as well as numerous other consumer health information sites. We are planning an organized roll-out of this new page to our users in the near future.



IHIA Development Fund

IHIA has set up a development fund which is available to any current IHIA member who would like to receive monetary assistance to attend an IHIA meeting or other course or program that will benefit that member in improving their organization's library services. If you are interested in receiving such support, please read the qualifying stipulations, fill out and sign the following application, and mail it to Margaret Davis, IHIA Secretary Treasurer along with a brief statement explaining why you think the meeting, course or program will be valuable to you in your work.



Idaho Health Information Association
Professional Development Fund Application

Name of Applicant _____

Job Title _____ Full Time _____ Part Time _____

Institution _____

Mailing Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____ E-mail Address _____

Title of Program/Course/Meeting You Wish to Attend _____

Location _____ Date(s) _____ Meeting Sponsor _____

Estimated Total Cost _____ Amount of Support Requested _____

Please attach a brief personal statement explaining why this course/program/meeting/conference will be of benefit to you or your organization in improving library services. Address specific needs for your particular institution/situation. Funds are available upon approval of the IHIA Board for IHIA members only. Any member receiving professional development fund support within the past twelve (12) months is not eligible for additional grant funds. Application should be made no fewer than thirty (30) days prior to the course/program/meeting/conference you wish to attend.

I have read and agreed to the conditions for receiving professional development funds as stipulated by the Idaho Health Information Association.

Signature _____ Date _____

Send completed application along with personal statement to:

**Margaret Davis, IHIA Secretary -Treasurer
110 Goodwin Dr.
Blackfoot, Idaho 83221**

IHIA Current Paid Membership List

Jan Walters, Mercy Medical Center
Amy Claybaugh, St. Luke's RMC
Nola Higley, Magic Valley RMC
Margaret Davis, Bingham Memorial Hospital
Marilyn Irvine, St. Joseph's RMC
Marcia Francis, Idaho Health Sciences Library/ISU

Pamela Spickelmier, St. Luke's RMC
Kelly Woodall, St. Luke's RMC
Cecelia Sharp, Magic Valley RMC
Kathy Fatkin, Eastern Idaho RMC
Beth Hill, Kootenai RMC

If your name does not appear on the above list of paid members for 2003, please submit your dues using the following form:

MEMBERSHIP DUES REMINDER

The Idaho Health Information Association membership dues for the 2003 year are now payable. If you have not already done so (see above list), please mail your check in the amount of \$20.00 payable to IHIA along with this form to:

**Idaho Health Information Association
Margaret Davis, IHIA Treasurer
110 Goodwin Dr.
Blackfoot, Idaho 83221**

Name _____

Facility _____

Mailing Address _____

City _____ State _____ Zip Code _____

Business Phone _____ E-mail Address _____

Fax _____

New Member?

Renewing?



If you would like more information regarding the Idaho Health Information Association or have any questions about membership, meetings, purpose, etc. please contact:

*Pamela Spickelmier, President
Dr. Maurice M. Burkholder Health Sciences Library
St. Luke's Regional Medical Center
190 E. Bannock
Boise, Idaho 83712*

*Phone: 208-381-2277
Fax: 208-381-4317
E-mail: spickelp@slrmc.org*



Lois Ann Colaianni Award for Excellence and Achievement in Hospital Librarianship Available

Application Deadline: November 1, 2003

Do YOU know a hospital librarian with these attributes?

- Outstanding service in hospital librarianship;
- A dynamic and exceptional librarian;
- A visionary!

Nominate and apply now for the Lois Colianni Award.

For further information and an application, visit::

<http://www.mlanet.org/awards/honors/index.html>

or contact Lisa C. Fried, Coordinator, Credentialing, Professional Recognition and Careers at mlapd2@mlahq.org, or 312.419.9094 x 28.

***--submitted by Beth Hill, AHIP
Kootenai Regional Medical Center***



The End!