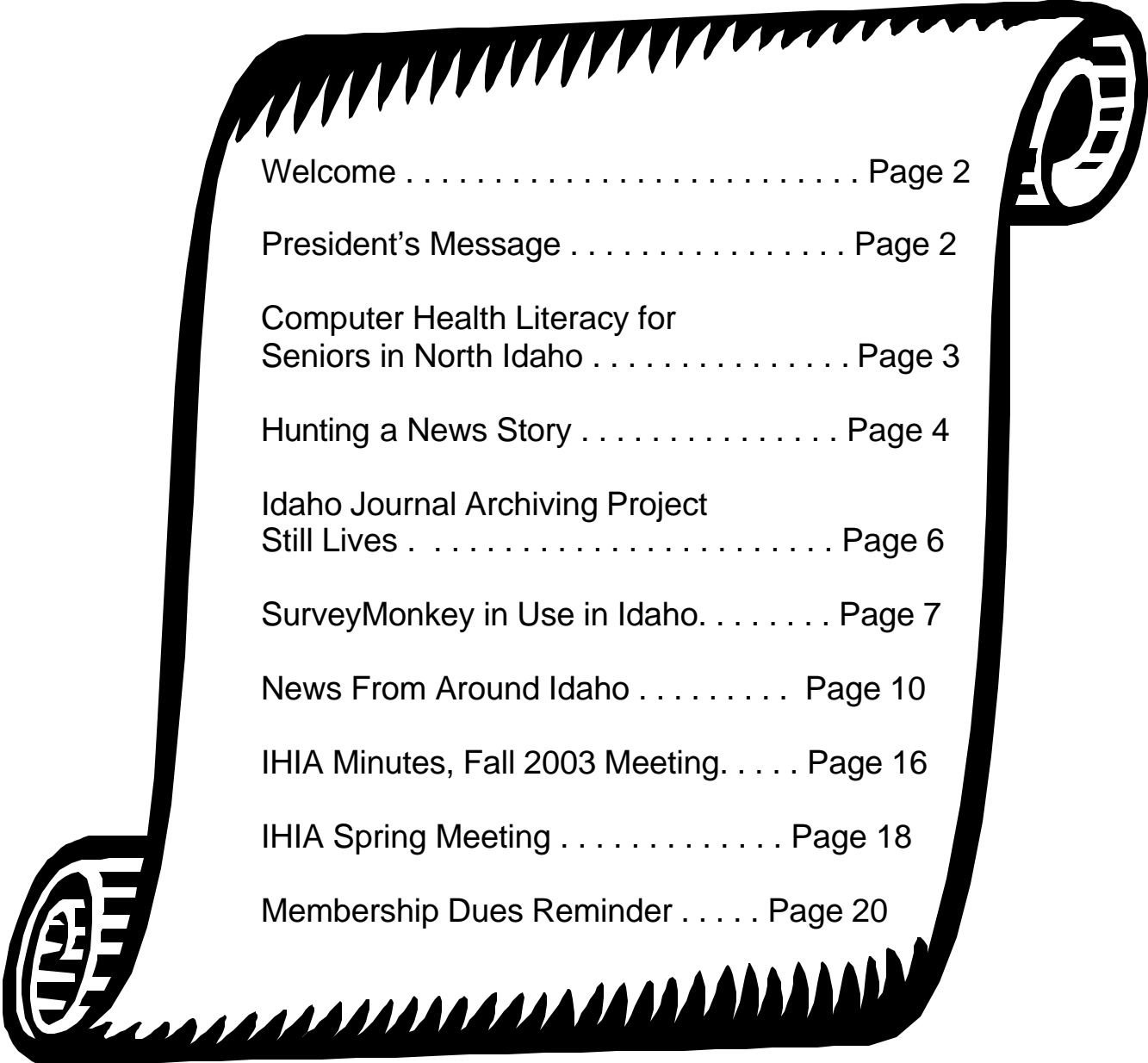


Idaho Health Information Association

citation

Spring 2004

Volume 29, Issue 1



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Welcome

First of all, I want to extend a welcome to our new Idaho medical librarians: Liisa Rogers, Catherine Poppino, and Ruiling Guo.

Liisa worked half-time at the Regional Medical Library in Seattle while completing her MLIS at the University of Washington. She also has a Master of Social Work degree. Catherine has been a consultant for the Idaho State Library for several years and teaches library science classes at the College of Southern Idaho. Ruiling Guo worked several years at an ophthalmology hospital and research institute in China before attending and graduating from McGill University in Montreal, Quebec, with her MLIS.

We look forward to working with you, Liisa, Catherine, and Ruiling, as well as learning from you!



President's Message or Where in the World is Marcia Francis?

Some of you have probably been wondering where in the world is Marcia Francis, new IHIA President? Are we going to meet this spring? What happened to the Spring Citation? Why on earth did we elect *her* as President?

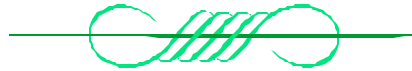
To be honest, my co-workers sometimes have wondered where I have been as well this academic year. Although our department's staff vacancies were finally filled by the arrival of Ruiling last September, IHSL staff has been working hard to catch up on backlogged work, learn new tasks, and cope with additional duties. That's what librarians always do, right?

I think I can speak for all my staff when I say we are eagerly anticipating a more quiet summer with most students and faculty out of town. I plan to dedicate myself to cleaning my office (It may take the whole summer, but I am determined!). I also hope to finally finish the M.Ed. degree I have been working on forever and then sleep for several months.

What are your plans for the summer, for the near future? What plans can we make together to better serve Idaho health care professionals? In this issue, you will read about our recent accomplishments and some of our plans for the future. At the spring IHIA meeting, I hope we can learn new information about how to serve our patrons better and perhaps collectively serve Idaho health care professionals.

Please join us in Twin Falls on May 21 for some good discussion, a time of learning, and not to be forgotten -- a time for fun and for catching up on each other's busy lives.

Marcia Francis, IHIA President



Computer Health Literacy for Seniors in Northern Idaho

By Marcy Horner
Medical Library Director, KMC



The "Computer Health Literacy for Seniors in Northern Idaho" project at the Kootenai Medical Center is going well. This is an outreach grant funded by the Pacific Northwest Region of the National Network of Libraries of Medicine. We have been working on it for over a year now.

We completed health literacy assessments with over 130 seniors and are currently redesigning six of the most commonly used KMC hospital discharge forms to reflect the needs of our senior population. The last of our four focus groups of seniors takes place on April 20. These seniors have helped us to look at our hospital and library Web sites, and have made suggestions on how to make them more user-friendly. We have designed a senior-friendly Web site based on their ideas. Take a look at it:

<http://www.nicon.org/DeArmond/seniors>

The computers that were purchased as part of the grant are stationed at the four local senior centers and are Internet-ready for the basic computer skills training that we are offering. We are working with interested seniors on an individual level, teaching them computer skills such as word processing, e-mail, and searching the Internet. We are making sure that they know how to access good health information such as can be found on MedlinePlus. We will be promoting our senior literacy project at both the Idaho Library Association conference in Moscow on May 7 and at the Aging and Adult Services Conference being held on the North Idaho College campus on May 19 and 20.





Hunting a News Story

By Kathy Fatkin, RN, MLS
Medical Librarian, EIRMC

The Medical Library at Eastern Idaho Regional Medical Center has a link to our email address on our web page at <http://www.eirmc.com/custompage.asp?guidCustomContentID=6F897F71-6F98-11D4-81F3-00508B1249D5>

Sometimes community patrons make requests for health information this way. On March 2, 2004, I was asked by an AOL.com user to find out which doctor(s) were interviewed in a news story on using lasers to remove flat warts. The patron only had an excerpt with this information:

"Knight Ridder/Tribune Business News
Aug 27

A 16-year old boy had a nasty scar from a broken wrist that was taking a while to heal. An 18-year old had unsightly flat warts on his hands. And a 23-year old woman had unwanted facial hair.

Instead of dealing with conventional, time consuming methods to remove, them, the three tried new laser technology to get rid of their problems.

As the use of laser technology in the medical field continues to grow, Lasers are now used for a wide range of procedures such as vision correction and the removal of unwanted tattoos.

Columbia Eastern Idaho Regional Medical Center purchased two new laser machines this year for removal of hair, warts, spider veins, scars, port wine stains and stretch marks. One doctor. . . ."

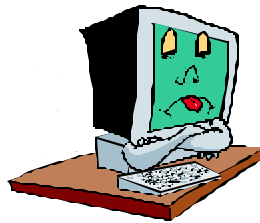
The LILI databases are available at <http://www.lili.org/lili/lili-d.htm>, so I began looking there for the Knight Ridder story. The Knight Ridder Collection is one of the databases that can be searched. It only has 90 days of stories, so it was not likely that an August story would still be there in March, but I thought I would try.

There was no match. But this is a good starting place for some topics. I also could try the News link in MEDLINEPLUS at <http://www.nlm.nih.gov/medlineplus/newsbydate.html> if the item was published in the last 30 days.

The database in LILI that really was perfect for this situation was Newspaper Source. I selected the advanced search option and used the terms "laser" + Idaho Falls" in the two boxes using default fields. I retrieved four stories. Not bad, and one was dated 8/29/1999 -- "Laser Technology Blasts Scars, Warts and Hair" from the Post Register, Idaho Falls! The story included an interview with Dr. Paul Brooke, an Idaho Falls dermatologist.

I was able to open the full text story and email it to the patron requesting the information. I got back a sincere thank you and a great story to share with our library committee about serving the community, as well as the staff of Eastern Idaho Regional Medical Center.

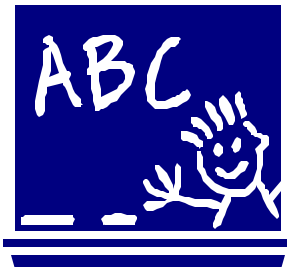
What a Computer



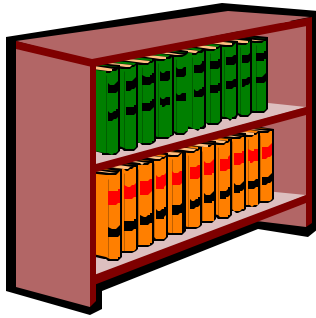
Is Supposed to Do !!!

Tired of those "You have performed an illegal operation" messages in Windows? Click on the link below and then type in your first name.

<http://www.cse.unsw.edu.au/~geoffo/humour/flattery.html>



A teacher was giving a lesson on the circulation of the blood. Trying to make the matter clearer, she said, "Now, class, if I stood on my head, the blood, as you know, would run into it, and I would turn red in the face.." "Yes," the class said. "Then why is it that while I am standing upright in the ordinary position the blood doesn't run into my feet?" A little fellow shouted, "Cause your feet ain't empty."



Idaho Journal Archiving Project Still Lives

By Marcia Francis
Director, IHSL

In the spring of 2000, I wrote a grant proposal to start a journal archiving project in Idaho. Although the “Enhanced Access to Medical Journals for Idaho Health Care Professionals” proposal was not funded, the archiving project was supported by ISU Library administrators and began shortly thereafter. Idaho medical libraries began contacting the IHSL whenever they ran short of space for their journal collection. IHSL staff would check ISU Library holdings and then make arrangements to receive journals that complemented the collection.

Since then, the IHSL has received thousands of journal issues from Idaho medical libraries. Angela Jex, our Library Assistant, who processes most of the journals with the assistance of student assistants, has been busy. She recently reported that she has processed a total of 2,482 journal issues since January 2004. Some of these have been gifts from local health care professionals, but many of them have come from other Idaho medical libraries.

I would like to take this opportunity to thank all of you who have been generous with your time and your efforts in contributing these medical journals. You have ensured continued access to resources that otherwise would have been lost to Idaho citizens. You also have enriched the education of future Idaho health care professionals.

Many of you have gone the extra mile in this archiving effort. The staff of the Kissler Family Health Sciences Library in Boise recently sent pallets of boxed journals, and their hospital paid all shipping charges. Kathy Fatkin regularly delivers her journals to our branch library in Idaho Falls to save shipping costs. The Burkholder Health Sciences Library stored boxes until IHSL staff could pick them up. The VA Hospital Library coordinated efforts with the ISU Boise Center to get boxes to us. As the state budget has tightened, we have appreciated your kindness in helping us reduce shipping costs.

If you have any journals to contribute or have any questions, please contact Angela Jex at jexange@isu.edu or 208-282-3094. She really appreciates it if you can provide a detailed list of titles and issues you plan to discard.

Once again, thank you!

SurveyMonkey In Use In Idaho

By Kathy Fatkin, RN, MLS
Medical Librarian, EIRMC

Eastern Idaho Regional Medical Center has an information management team that helps the hospital meet the Joint Commission on Accreditation of Healthcare Organization standards for creation, transfer and use of information as our business of caring for patients is carried out. One of the information tools we use is a Web site, <http://www.eirmc.com>, that has content designed to help our community find out more about health care issues and services available at Eastern Idaho Regional Medical Center.



**Trusted Health
Information
Online**

www.eirmc.com

During our annual heart fair in February, the information management team arranged to place a stinger cart with laptop computer access to the hospital Web site on display during the fair. Our information technology plan includes a wireless network, and the coverage was extended into space used at the heart fair. We printed business cards with our Web address and asked participants to complete an online survey to help us assess the Web site.

The survey was designed using SurveyMonkey <http://www.surveymonkey.com>. I was able to use the program free because of my paid membership to the Pacific Northwest Chapter (PNC) of Medical Library Association. PNC purchased a subscription to use SurveyMonkey that is available to all PNC members. The chapter offered a class on survey methods and how to use the software twice, at PNC in Seattle in October and in Sacramento in January.

Dolores Judkins, Patrice O'Donovan, and Peggy Baldwin taught the classes. Because I was unable to attend, Dolores loaned me her PowerPoint presentation via email. By reviewing the PowerPoint slides, I was able to design a survey for our use.

Designing the survey began with a statement of our objectives:

OBJECTIVE:

The purpose of the Information Management Team web based survey is to determine how well the EIRMC web pages meet the community's need for health information.

The survey will help the Information Management Team determine who uses our web site. How frequently they visit the site and if they find the health information they need on the site. By collecting the survey data the Information Management Team can identify ways to improve the web site and match the information needs with resources.

After clarifying the objectives, a series of questions were selected with help from the information management team. SurveyMonkey lets you select the type of questions with single choice, rating scales and radio type buttons for multiple selections.

Questions:

Is this your first visit to the EIRMC.com web pages? Yes or No response.

If they answer yes the survey will be as follows:

Please take a moment to look at the EIRMC.com web pages.

Where did you connect to EIRMC.com from? Home, Work, School, Hospital, Library, Other?

Did you use the search box to find health information? Yes or No response.

If they answer no:

Did any of the menu choices help you find more health information?

If they answer yes to either of the above questions:

Did you find the information you were looking for? Yes or No response

Was it helpful to you? Yes or No response

Did you find it easy to understand? Yes or No response

Do you plan to visit our site again? Yes or No response

Please rate the EIRMC.com web site Rating scale 1 not very helpful for health information to 5 very helpful for health information

If this is a return visit. NO to first question....

How often do you use the EIRMC.com web site. Daily, weekly, monthly, once or twice a year select one button.

What types of information do you usually get at EIRMC.com - select all that apply Health Information, Physician Information, MEDLINE, Community Information, Nursing Information, Jobs, Other.

Do you find what you need on the EIRMC.com site? Always, Most of the time, Sometimes, Never

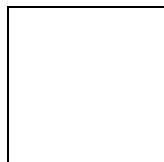
Is the information in a format that is easy for you to use? Yes or No

Please rate the EIRMC.com web site Rating scale 1 to 5 .

What features of the EIRMC.com web site do you like? Box for comments.

Do you have any suggestion for improvement? Box for comments.

Thank you for taking the time to review our site.



The actual survey, <http://www.surveymonkey.com/s.asp?u=26217362272> was linked from our web site.

A total of 27 people completed the survey, and results were collected to allow the information management team to review the responses. This is where SurveyMonkey was really helpful. I was able to print out a multiple page report with bar graphs for each

question. The Eastern Idaho Regional Medical Center web site was rated 4.39 with 5 as the highest possible rating. We were pleased with the results and especially how the tool performed. We now have a community information assessment to help us in our JCAHO preparation and I have learned how to design a survey for online use.

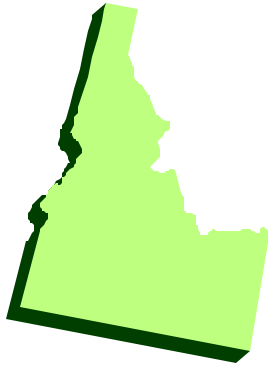
The PNC chapter was recognized nationally for the SurveyMonkey project, which gives PNC libraries access to this online survey tool. The PNC received the MLA Chapter Project of the Year award. Dolores Judkins came up with the project idea and completed the application for the award. To obtain your password information, make sure your PNC dues are paid. Then contact Heidi Sue Adams at Kalispell Regional Medical Center (hadams@krmc.org) for more information.

“Hasn't the Internet made libraries and librarians obsolete?" My answer: Libraries are 21st century centers for information, education, literacy and culture – and librarians are the ultimate search engine, the knowledge navigators. We save time, money – and aggravation – by helping our users find the best, most accurate and complete information whether it's in print, online, video or any other format.”

Maurice J. Freedman

[http://www.ala-
apa.org/newsletter/spotlight.html](http://www.ala-apa.org/newsletter/spotlight.html)





News From Around Idaho

BOISE



Healthwise Incorporated Research Library

My only news at this point is that I'm enjoying my new position as Medical Librarian for Healthwise Incorporated in Boise. Healthwise continues to excel in the field of consumer health information, and I am involved with developing a controlled vocabulary for our database, in addition to managing the medical library and gathering evidenced-based research on numerous health topics. I am adjusting to a new city and climate, and have enjoyed getting to know the other health-related librarians in the area. I'm looking forward to the meeting in May.

Liisa Rogers

Kissler Family Health Sciences Library Saint Alphonsus Regional Medical Center

The Kissler Family Health Sciences Library has been relocated from the skybridge to the basement of the North Tower. Saint Alphonsus is beginning a major building program so this will be our temporary dwelling for about four years. Our temporary home is very comfortable, just as much space as we had previously. We do not have windows. Finding us can be a challenge, which means our challenge is publicizing the location.

. . . We have added four additional patron PCs in response to the eLearning needs at Saint Alphonsus. We plan to purchase an electronic cataloging system this year, probably CASPR.

. . . We plan to cancel some journal titles this year based on our continuing audit usage figures.

. . . We are planning an Open House on May 5. We would love to have any of you come

see our new digs. It will probably be an all-day affair.

Dot Dreyer

Dr. Maurice M. Burkholder Health Sciences Library
St. Luke's Regional Medical Center

The staff and public access computers in the library have been upgraded to Windows 2000 platforms. While we are thrilled with the upgrade, it has created some problems with our catalog/circulation/journal check-in software, and is necessitating an unplanned software version upgrade. In the meantime, we are limping along.

We just finished an extensive review of the Library textbook collection, and have purchased a number of updated medical, nursing and allied health texts using the Brandon Hill lists as a guide. We also did a review of our consumer health collections, and have updated materials for those as well.

The St. Luke's Library houses a specialty collection of materials that support the hospital's employee wellness program. With March being the final month for employees to submit proof that they have compiled enough credits to quality for the annual wellness incentive, there has been a real run on that collection. We have also been increasingly busy providing nursing, medical and pharmacy student support this spring. It keeps life interesting!

Pam Spickelmier



COEUR D'ALENE

The DeArmond Consumer Health Library
Kootenai Medical Center

I just returned from a Mission trip to Cuba working in the home and the church schools. I would like to return in a year and establish libraries in the churches for the children. I would like to supply them with storybooks, Bibles, and health brochures in several areas in Spanish. I taught MedlinePlus to two pastors. They asked me if they could arrange to have me teach two day sessions with them when I come back.

The latest project in the DeArmond Consumer Library is designing a Support Group brochure. I try to speak to all the support groups every season. The Library is growing

by "leaps and bounds".

Our two annual Book Fairs bought new computers for the Library. Our t-shirts in 15 languages have expanded to include black long sleeve, light blue short sleeve, and summer pink and yellow sleeveless. The money earned goes to buy brochures, CDs, cassettes, DVDs, and supplies for the Consumer Library.

Joan Hust

William T. Wood Medical Library & Kootenai Medical Center, Coeur d'Alene

Kootenai Medical Center is working toward achieving Magnet Nursing certification. In an effort to support that goal, we have designed and promoted classes for nursing staff on evidence-based medicine basics and on learning to use our databases to find the evidence in the literature. We will hold two of the EBM basics classes in April, and then will continue with monthly classes on using PubMed, CINAHL, the Cochrane Database of Systematic Reviews, and InfoPOEMS.

Beth Hill has written an electronic resource review on the Aetna IntelliHealth Web site to be published in the April issue of the *Journal of the Medical Library Association*. Beth will also serve as a jury member of the Hospital Libraries Section MLA Professional Development Grant for the coming year.

Lynn Hauer: I've been working on redesigning the Library Web page to make it a launching spot for our staff to get to our resources. I am also setting up Serials Solutions which allows us to have one-stop shopping for all of our journals (print, e-journals and database accessible journals). I am continuing to tweak LinkOut, so that works seamlessly too. We're checking into making the library a Wireless Hot Spot for staff using us with their own laptops. Oh...and I almost forgot...finding the needle in the haystack searches :-)

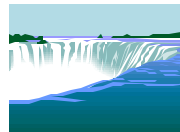
Denice Wise: Over the past months, I have been busy with CMEs in Modern Medicine, Breast Management, heart health and spine surgery. Also began with our senior literacy one-on-one computer classes. We have started marketing our new books and videos to hospital staff with targeted flyers. When a new item is catalogued, I design a one-page color flyer with a short review that is sent to specific departments and physicians that I think will appreciate and use the new materials. It has increased our new book circulation!

Jim Makovec: Jim has designed the senior-friendly Web site, and has helped get Internet access into the Senior Centers for our Literacy Grant. He is also helping teach the one-on-one computer classes to seniors. He and Joan have been taking writing classes together.

Lisa Thompson: Our participation in the Washington-Idaho Network has increased the number of interlibrary loans of books and videos to surrounding public libraries. In addition to adding user-friendly catalog terms to the consumer library collection, I have been working with Lynn to get our electronic serials organized and more usable.

Marcy Horner: I have been working on locating vendors and program planning for PNC/MLA for the fall meeting to be held at the Washington Athletic Center in Seattle, October 2-4. The dates unfortunately conflict with the fall IHA meeting, so I will not be able to attend Sun Valley this year. We have added the LWW Total Access ejournal collection to our website, and moved to OVID for our CINAHL and Cochrane Collection access.

IDAHO FALLS



Eastern Idaho Regional Medical Center Medical Library

Janeice Boge has been learning to operate our HP Scanjet to send PDF documents via email to our staff and as interlibrary loans. It takes 12 steps for us to send an article via email, but the reduced delay for delivery time after the scan makes the effort worth it. We do not like the resolution on our materials with the faster settings so scanning can take several minutes to complete. We are using either grayscale or text & image settings for the documents. We are happy to be able to fill requests with PDF documents as well as receive them this way. We hope to upgrade the equipment in the future and get a better image on the documents we send. We really appreciate the quality of the images we get from other facilities.

This year we added *Intensive Care Medicine* to our collection. It is the official journal of the European Society of Intensive Care Medicine and the European Society of Paediatric & Neonatal Intensive Care. It is indexed in Index Medicus, and we have added it to our SERHOLD list. I have been able to find a few back issues on BACKMED-L and have some issues from 2003.

Kathy Fatkin



NAMPA

W. B. Ross Health Resources Library
Mercy Medical Center

I have been extremely busy over the winter months. As you know, my time is divided between Educational Services and librarian duties. Library services have been steady with an increased use by community clients. Educational Services has been heavily involved getting the Axentis and Meditech databases up and running. Those tasks are finally completed, and now all employee education and patient care ordering/billing databases are up and working.

One of my current projects is that of designing the PR/marketing materials for our department that will be used for an open house. Since we librarians are always marketing our library services, half of my task is completed before I start.

For those who haven't been to Nampa in quite a while, the growth of the city has literally exploded. It has been exciting and sad (I miss the horses in the field across the street) to see the rapid growth around the Medical Center. The sure sign of positive growth, Wal-Mart is only one block away from the Medical Center. (^_^)

Business has also been brisk out at our sister facility, Mercy North. The I84 location appears to be very convenient for the rapidly growing North end. The three floor facility houses physicians' offices; physical therapy; a pharmacy; quick care services; outpatient surgery; medical records; radiology and lab services. Sadly, the Library Resources room was taken over for administrative offices. I quickly added other ways of getting library services and training to the service area personnel, which appears to be working well. On the bright side, there is plenty room for expansion of the facility, which will happen within a few years. I will campaign to get the library space back when that happens.

I hope to see you all at the Spring meeting. Until then, take care...Happy Spring

Jan Walters, Secretary/Treasurer

POCATELLO



Idaho Health Sciences Library (IHSL)
Idaho State University, Pocatello

IHSL staff has been busy catching up on things that were neglected during our staff shortage. Angela Jex has been processing gift and exchange journals, clearing away the backlog and monitoring lists for issues we need. We still have some journals awaiting cataloging, but we hope that will be accomplished soon. Angela spends most of her time supervising and training all our library assistants, as well as making sure all

interlibrary loans are processed correctly. Our dental residents on campus keep her busy with rush requests for articles.

Ruiling Guo has settled in and answers many of the health/medical reference questions now. She started teaching a variety of library research workshops this semester, including a few classes held in distance education classrooms. Ruiling has become the IHSL Web editor and is working on a draft for changes we hope to make this summer.

Marcia Francis



TWIN FALLS

Max W. Carver, M.D. Memorial Library Magic Valley Regional Medical Center

It has been a busy 8 months as I have settled into my new job as medical librarian here. I have appreciated the help I have gotten from the other libraries around the state as I apply the information I have been teaching for the last 16 years to real life!

We were pleased to be able to participate in the WMLA group purchase of Ovid's Total Access package. We are offering online journal alerts from Ovid and EBSCO in addition to print table of contents to the staff here, and more of them are becoming comfortable with the idea of online access, especially when it involves full-text.

A major project for this winter and spring has been weeding out the old videos from our collection, and getting all the non-book things in the library cataloged and integrated into the library shelving order. I intend this to lead to automating the catalog and to being able to participate more fully in resource sharing. With a new library director at the College of Southern Idaho, and an increasing number of hospital staff taking classes on the CSI campus, I am hoping for some networking possibilities in that direction.

We are anticipating the arrival of a scanner soon, hoping to improved document delivery inside and outside the hospital. There is no news about a physical move for the library--I assume this will happen at a future date, but when that will be is still undetermined.

Getting back into the 'real world' of libraries has been exciting and rewarding, and I look forward to many years of service here.

Catherine Poppino





Minutes: Idaho Health Information Association (IHIA) Meeting

Date: October 7, 2003

Location: Sun Valley, Idaho

Attendees: Pam Spickelmier, President; Margaret Davis; Kelly Woodall; Teresa Murdock; Marcia Francis; Sandy Hight, Terese Borgerding

Review of the Minutes: The Minutes from the spring meeting were approved as corrected. A change in officers from the spring meeting was announced. Jan Walters has volunteered to take the Secretary-Treasurer position.

New business: After considerable discussion, it was decided that a letter will be written to Chuck Graham at Wells Fargo urging that the outstanding check for \$451.02 drawn on a St. Joseph's Regional Medical Center check be resolved. Marcia Francis will write this letter.

It was also decided that the association should write Janice Walters a check for \$500.00 to start a new business account at Key Bank. Marcia Francis, President and Janice Walters, Secretary/Treasurer will be the major signatories on the checking account. It was decided to leave the current balance in the Wells Fargo account until the outstanding check issue is resolved. After it is resolved, the remaining monies will be transferred into the new account. This motion was moved and seconded and passed unanimously.

Old Business: The loss of most of Northern Idaho hospitals from our organization was discussed. We will continue to encourage all the members to participate. The members were asked to be aware of new librarians, and to please let Marcia know so she can add them to our newsletter list.

Library Updates:

St. Alphonsus: After the spring meeting, St. Alphonsus got setup with Link Out. It is working very well for them. Sandy talked a little about a new card catalogue system. She asked if anyone has input on the system, please let her know.

Bingham Memorial: Margaret Davis reported that the hospital is excited to have access to MD Consult and Skolar MD through a grant received by ISU.

St. Luke's: Pam Spickelmier reported that their library had done another weeding of journals. She reported that Amy has been working on registering E-journals. A scanner was purchased and has been very busy.

Madison Memorial: Teresa Murdock reported that Madison received a grant to market and educate the CHIPS program. She was offered the pilot managers position. She is working hard on this new project. Madison is also a part of the ISU grant and she is marketing to her physicians and staff.

Idaho State University:

Ruiling Guo (pronounced RAY-ling Ghoul) started working as our new Health Sciences Librarian on September 8. Ruiling received her M.L.I.S. from McGill University in Montreal, Quebec, in May and is originally from mainland China. She worked several years at an ophthalmology hospital and research institute in China.

Angela is catching up with processing all the journals we have received. Cataloging new titles is being postponed, but we will still put those titles into SERHOLD for DOCLINE use.

Over the summer, we set up PubMed LinkOut. The students love it, but access to our IP-authenticated journals is still not working quite right.

Our Digital Library Grant has purchased access to MD Consult and Skolar MD for 10 eastern Idaho hospitals (Bear Lake, Bingham, Caribou, Cassia, Harms, Lost Rivers, Madison, Minidoka, Oneida, Teton). The IHSL initially received approval for a two-year project, but the NLM required that a status report ("a thinly disguised grant application") be submitted this summer. ISU has not received word regarding the second year of funding yet, even though the second year should have started October 1. Now that the IHSL has a staff again, Marcia will be devoting much more time to grant activities.

Adjournment: Meeting was adjourned.

Education Session: The Fall meeting education was then presented by Cathy Claybough on Intranet/Internet and by Susan Barnes, Regional Medical Library, on DOCLINE updates.

IHIA Spring Meeting

Magic Valley Regional
Medical Center



Education Building,
Sage Room

Twin Falls, Idaho

Friday, May 21, 2004

9:00 a.m. – 3:30 p.m.

Directions:

From I-84 take the Twin Falls Highway 93 exit and drive south into town. At Addison Avenue, turn right (following Highway 93 signs) and go west 2 miles to the hospital. At the traffic light in front of the hospital, turn right. The road curves to the right and then to the left. As it curves to the left, before reaching the parking lots for the hospital (on your left), enter the parking lot right in front of you. This is located behind the SafeKids/Day Care Center building, which fronts on Addison Avenue. Next to the SafeKids/Day Care Center is the Education building (also sits on Addison), where our meeting room (Sage Room) is -- the entrance to the building is from the back. Just park wherever you can in that lot.

Agenda:

- | | | |
|-----------|---|--|
| 9:00 a.m. | Welcome & Introductions
Light Continental Breakfast | Marcia Francis, President |
| 9:30 a.m. | Business Meeting | |
| | Old Business | |
| | Approval of Minutes
Treasurer's Report | Jan Walters, Secretary/Treasurer
Jan Walters, Secretary/Treasurer |
| | New Business | |
| | State Digital Medical Library
Future Meetings
Other ?
Individual Library Reports | |

Agenda (continued):

11:30 a.m. Lunch -- No Host

1:00 p.m. Continuing Education: Roles and Essential Skills for the Expert Searcher.
Videotape of MLA Satellite Teleconference, March 10, 2004.

Part I: Introduction and Overview

- A. Definition and description of expert searching
- B. Role of expert searching in health sciences libraries
- C. Components of the expert search process
- D. Question and answer period

Part II: Settings for Expert Searchers

- A. Show and tell: (videos from around the country illustrating various programs utilizing expert searchers and following protocols or guidelines for expert searches)
- B. Audience participation (examples and questions)

Part III: Avenues to Expert Searching

- A. Education and Training
- B. Audience participation (examples and questions)

Part IV: Conclusion and Credits

3:00 p.m. Discussion / Wrap-up

3:30 p.m. Adjourn





Membership Dues Reminder

The **Idaho Health Information Association** dues for Y2004 are now due. Please make your check in the amount of *\$20.00 payable to the IHIA* . Mail the check with this form to the address below.

Idaho Health Information Association
Jan Walters, IHIA Secretary/Treasurer
Mercy Medical Center
1512 12th Avenue Road
Nampa, ID 83686

Name: _____

Facility: _____

Address: _____

Business Phone: _____

E-mail Address: _____

Fax: _____

New Member

Renewing